

VILLAGE OF CARPENTERSVILLE


Village Utility Billing Explanation

To provide our customers with better information about the charges for Village services, this billing format has been developed to make it easier to read and understand. This format provides a clearer explanation of your charges and larger type. A pre-addressed envelope is enclosed to make mailing your payment as convenient as possible.

To remit payment by mail, detach the bottom portion of the bill and return it with your payment in the pre-addressed envelope provided. Your standard-sized check and the bottom portion of this bill will fit in the envelope without folding.


If you have any questions about your bill or the format, please call the Water Department at (847) 551-3476.

- 1 MESSAGE CENTER:**
Be sure to refer to this area of your bill. It will contain important notices and information about village services, activities and events.
- 2 BILL DATE:** The day your bill was prepared and mailed to you.
- 3 ACCOUNT NUMBER:**
Please include your account number when paying by check or on any other correspondence.
- 4 SERVICE ADDRESS:**
The address that receives the water and/or sewer service.
- 5 READING DATE:**
The day your meter/remote was read.
- 6 USAGE:** This section shows your usage.
- CURRENT CHARGES:**
Itemized charges for current billing period.
- * PAST DUE BALANCE:**
Amount unpaid from prior water/sewer bill. Credits will appear with CR.
- 9 TOTAL CURRENT CHARGES**
- 10 TOTAL PAYMENT DUE:**
Total amount due if paid by due date.
- Please enter the amount being paid.**
- 11 MAILING ADDRESS:**
This is the mailing name and address on record. If this is not correct, please contact the Water Department at (847) 551-3476.
- 12 * Due Immediately**



1 THIS IS THE FIRST UTILITY BILL DISTRIBUTED USING OUR NEW CITIZEN-FRIENDLY FORMAT. IT IS NOW EASIER TO READ, IT CONTAINS MORE INFORMATION AND A PRE-ADDRESSED RETURN ENVELOPE FOR YOUR CONVENIENCE. THIS AREA OF YOUR NEW BILL WILL BE RESERVED TO NOTIFY YOU OF INTERESTING AND IMPORTANT INFORMATION ABOUT CURRENT AND FUTURE EVENTS IN THE VILLAGE.

PLEASE SEE OTHER SIDE FOR ADDITIONAL BILLING INFORMATION



2 BILL DATE: 12/01/2014	3 ACCOUNT NUMBER: 12345
NAME: JONES, ROBERT	
4 SERVICE ADDRESS: 123 OAK STREET	

5 METER INFORMATION:	5 BILLING INFORMATION:
CURRENT READING 112,865	SERVICE FROM DATE 09/05/2014
PREVIOUS READING 105,632	SERVICE TO DATE 11/18/2014
USAGE 7,233	TYPE OF READING ACTUAL

6 PAST DUE BALANCE	8 \$0.00
7 CURRENT CHARGES:	
AVAILABILITY/FLAT \$5.18	
IN CITY WATER/USE \$37.90	
SEWER AVAILABILITY/FLAT \$5.18	
IN CITY SEWER USE \$36.36	
REFUSE \$12.00	
9 TOTAL CURRENT CHARGES	\$96.64
10 TOTAL DUE BY 5:00 PM ON 12/18/2014	\$96.64
TOTAL DUE AFTER	\$106.31

10% LATE CHARGE WILL BE ADDED TO CURRENT CHARGES IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE

RETURN BOTTOM PORTION WITH CHECK PAYABLE TO VILLAGE OF CARPENTERSVILLE

 <p style="text-align: center;">Village of Carpentersville 1200 L.W. Besinger Drive Carpentersville, IL 60110</p>	<p>ACCOUNT NUMBER: 12345 SERVICE ADDRESS: 123 OAK STREET</p> <p style="text-align: center;"></p> <table style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <tr> <td style="width: 70%;">TOTAL AMOUNT DUE BY 12/18/2014</td> <td style="width: 30%; text-align: right; border: 1px solid black;">\$96.64</td> </tr> <tr> <td>TOTAL AMOUNT DUE AFTER 12/18/2014</td> <td style="text-align: right; border: 1px solid black;">\$106.31</td> </tr> <tr> <td>AMOUNT PAID</td> <td style="text-align: right; border: 1px solid black;">11</td> </tr> </table>	TOTAL AMOUNT DUE BY 12/18/2014	\$96.64	TOTAL AMOUNT DUE AFTER 12/18/2014	\$106.31	AMOUNT PAID	11
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TOTAL AMOUNT DUE AFTER 12/18/2014	\$106.31						
AMOUNT PAID	11						

12 JONES, ROBERT
123 OAK STREET
CARPENTERSVILLE, IL 60110

PLEASE DO NOT FOLD OR STAPLE

THIS IS A SAMPLE BILL - PLEASE DO NOT PAY