

## HOLIDAY TREE LIGHTING CELEBRATION

The Village of Carpentersville will be holding a Holiday Tree Lighting Celebration on Tuesday, December 3, 2013 at 6:30 p.m. on the front lawn of Village Hall at 1200 LW Besinger Drive.

### FOCUS NEWSLETTER

Fall/Winter 2013



**On behalf of the Village Board and Staff, we wish you a joyous holiday season and a prosperous new year!!!**

*(Left to Right: Trustee Paul Humpfer, Trustee Pat Schultz, Trustee Kevin Rehberg, Trustee Don Burroway, President Ed Ritter, Trustee Kay Teeter, Trustee Ginger Stephens).*

### VILLAGE HALL WILL BE CLOSED

Thanksgiving.....Thursday/Friday, November 28th & 29th, 2013  
 Christmas ..... Tuesday/Wednesday, December 24th & 25th, 2013  
 New Year's Day .....Wednesday, January 1st, 2014

### VILLAGE BOARD MEETINGS

Village Board Meetings are held on the first and third Tuesday of every month at Village Hall, 1200 LW Besinger Drive, Carpentersville, IL 60110 at 6:30 p.m. **Please Note: The November 5, 2013 Village Board Meeting will be held in the Public Works Training Room at 1075 Tamarac Drive, Carpentersville, IL 60110 at 6:00 p.m.**

**Special Joint Meeting of the Village Board, Audit, & Finance Commission, Business Development Commission, Park Commission, and Planning and Zoning Commission.**

A joint meeting of the Village Board, the Audit & Finance Commission, the Business Development Commission, the Park Commission, and the Planning and Zoning Commission will take place on November 5, 2013, following the Special Village Board Meeting at the Public Works Training Room, 1075 Tamarac Drive, at 7:00 p.m. A presentation by the Business Development Commission will review the Village's Economic Development Assessment and the Old Town/Quality of Life Action Plan.

Last Year, the Village of Carpentersville, with the assistance of the Chicago Metropolitan Agency for Planning (CMAP), developed the Old Town area through enhanced recreational and leisure opportunities, traffic improvements, and the possible reuse of certain properties. The Old Town Plan is the product of a community planning process. You may review the Old Town Plan at [www.vil.carpentersville.il.us](http://www.vil.carpentersville.il.us). If you have any questions, please contact Assistant Village Manager/Economic Development Director Joe Wade at 224-293-1640 or [jwade@vil.carpentersville.il](mailto:jwade@vil.carpentersville.il) (A link for the live video webcast of the November 5th meetings, and all Village Board Meetings, is available on the Village's website at [vil.carpentersville.il.us](http://vil.carpentersville.il.us)).

### GARBAGE COLLECTION REMINDERS

#### 2013 YARD WASTE COLLECTION ENDS NOVEMBER 28TH

The last yard waste collection dates for 2013 are listed below.

**Garbage Pick Up Day..... Last Yard Waste Pick Up Day**  
 Wednesday ..... Wednesday, November 27th  
 Thursday ..... Friday, November 29th

Yard waste collection begins again on your regular pick up day on or after April 1, 2014.

#### REMAINING 2013 GARBAGE HOLIDAYS

All refuse, recycling and yard waste services scheduled for the collection week shall be delayed by one day if the holiday falls on or before the regular collection day of that week.

**Regular Pick Up Day..... Delayed Pick Up Day**  
 Thanksgiving Day, November 28th..... Friday, November 29th  
 Christmas Day, December 25th ..... Thursday, December 26th  
 New Year's Day, January 1, 2014..... Thursday, January 2, 2014

#### CHRISTMAS TREE COLLECTION

All Christmas trees must be at the curb the day of collection. All lights, tinsel, and garland must be removed from the tree.

**Garbage Day Pick Up..... First Day of Tree Collection..... Last Day of Tree Collection**  
 Wednesday ..... Wednesday, January 8th ..... Wednesday, January 16th  
 Thursday ..... Thursday, January 9th ..... Thursday, January 17th

For additional garbage and recycling information, please visit the "Refuse Collection" section under "Services" at the Village of Carpentersville website, <http://vil.carpentersville.il.us>, or contact the Finance Department at 847-551-3476 or Republic Services at 847-429-7370.

## ENGINEERING DIVISION PROJECT INFORMATION

### 2013 MFT RESURFACING AND SIDEWALK REPLACEMENT PROGRAM

Construction is underway on Green Lane, Hook Road and Del Rio Road. This project received Community Development Block Grant (CDBG) funding through Kane County. Improvements include removal of existing carriageway and replacement with new curb and gutter sidewalk, American Disability Act (ADA) - compliant upgrades, 2" asphalt resurfacing, and select base repair and pavement markings. This Kane County grant will pay for approximately 50% of the construction costs. Work should be completed by early November.



### TULSA AVENUE / KINGS ROAD LAFO PROJECT

Construction is underway on Tulsa Avenue and Kings Road. This project received federal funding administered through the Illinois Department of Transportation. Improvements include select sidewalk replacement, 2" asphalt resurfacing, and select base repair and pavement markings. This work will be funded with 75% Federal Local Agency Function Overlay grant funding and 25% Village funds. Work should be completed by mid-October.



### CARPENTER PARK PARKING LOT IMPROVEMENTS

The new Carpenter Park parking lot is complete and open for residents. Improvements eliminated the existing on-street parking along Maple Avenue. This project received CDBG grant funding through Kane County, and the grant paid for approximately 50% of the construction costs.



### 2013 GLENEAGLE AREA PHASE II RESURFACING PROJECT

Construction was completed on the Gleneagle Area Phase II Resurfacing Project for Woodside Drive from 105 feet east of Orchard to Winchester Glen Subdivision. Improvements include select sidewalk replacement, ADA-compliant upgrades, 2" asphalt resurfacing, and select base repair and pavement markings. This project is 100% funded with monies received through developer fees from Pulte Homes.



### MAPLE AVENUE IMPROVEMENT PROJECT

Construction has begun on the western portion of Maple Avenue between Washington Street to Carpenter Boulevard. Underground utility improvements are completed with roadway improvements to be done by the end of October. Utility improvements will continue to the east throughout the fall and winter months. This work will be funded with 80% Federal Surface Transportation Program grant funding and 20% Village funds. The Village portion is further reduced by additional grant funding through the Illinois Transportation Enhancement Program and the Illinois Truck Access Route Program.

Improvements include new roadway with curb and gutter, storm sewer, water main, bike path and lighting.

Questions about these projects should be directed to Ed Szydowski, Engineering Manager, Village of Carpentersville Community Development Department, at 224-293-1637.

## HIGH WATER BILLS?

### A high water bill may indicate you have a leak.

Even a small leak can waste enough water for you to notice the increase in your bill. If there is a leak anywhere within your plumbing system, the person named on the water bill must pay for any water used through the meter. Fix your leaks to avoid paying higher water bills.

Each family member uses approximately 2,500 to 3,000 gallons of water every month for indoor activities. Outdoor watering can drastically increase your water bill.

### Determine whether you have a leak

You can use your water meter for leak detection. Go to your meter. You will see a glass dial similar to a clock face. There will be an odometer style wheel and a sweep hand. Write down the reading on the odometer style wheel and the sweep hand. There will also be a low flow indicator on the dial face. If the low flow indicator is moving when you are not aware you are using water, this is a good indication there is a leak.

After reading the meter, use no water for at least two hours. You can read the meter just before you leave the house for work or shopping or do the test overnight. Take a second reading after a minimum of two hours. If you used no water, the two readings should be the same. If the reading has changed, the sweep hand or low flow indicator has moved, which means that somewhere on the property water is being used.

### Looking for water leaks

Most leaks are easy to find, but some can go undetected. Here are some ways to look for a leak.

#### Faucets, Bathtubs and Showers

- Replace washer in leaking faucets.
- Replace cartridges or complete fixtures on washerless faucets.
- Check outside faucets and replace washers as needed.

#### Water Heater

- Replace leaky pressure relief valve.
- Check that drain valve is closed completely.

#### Dishwasher and Clothes Washer

- Look for water marks stains underneath machine.
- Check hoses for leaks.

#### Sprinkler Systems

- Check settings on automatic timers.
- Replace damaged sprinkler heads.
- Make sure all drain plugs are in place.
- Check backflow devices.

#### Furnace

- If your furnace is equipped with a humidifier check for leaks.

#### Toilets

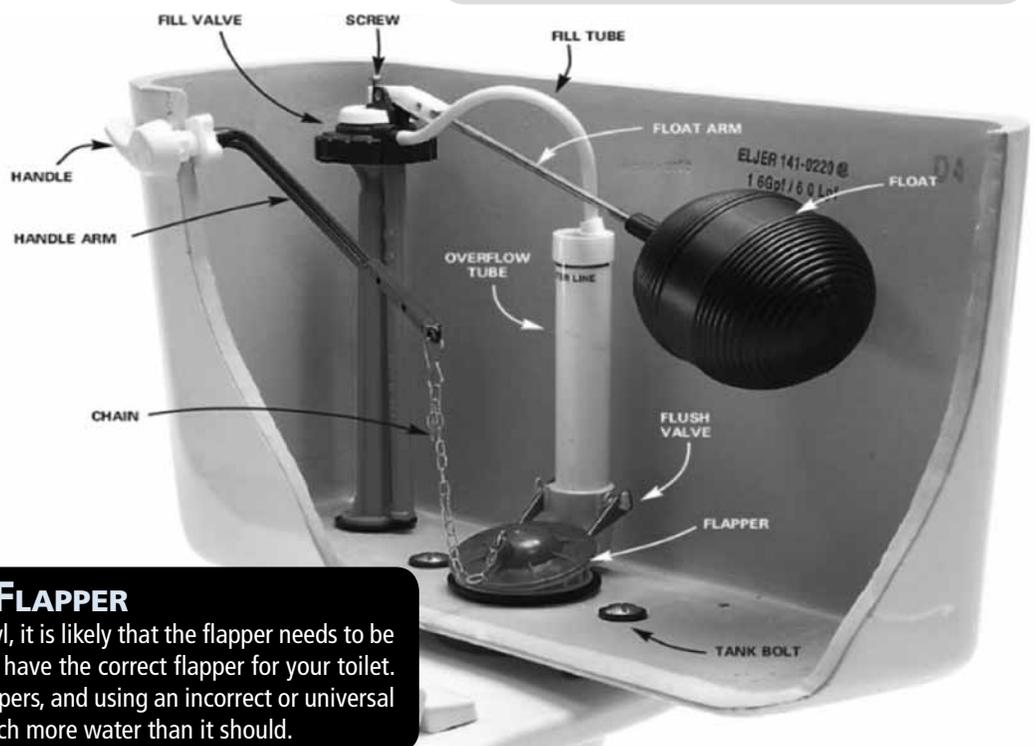
- Listen and look for running water.
- Put several drops of food coloring into the tank. If the coloring shows up in the bowl, there is a leak in the toilet.
- Make sure that flapper valve drops squarely on to the drain opening. If not, clean or replace flapper.
- Check flush handle to see if it sticks in the flush position or you have to shake handle to stop water flow. Repair or replace.
- Check water level in tank so it is a least 1/2 inch below overflow tube. If not, readjust float setting.
- Replace overflow tube if it has any holes in it.

### INCORRECT WATER LEVEL

If your toilet constantly runs, it could be because the water level is too high and draining out the overflow tube. You can correct this with the float adjustment screw. Flush the tank and then turn this screw clockwise to lower the float. This will cause the water to be shut off earlier. Adjust this screw until the water shuts off one inch before it reaches the top of the overflow tube or is even with the water level line.

### FILL TUBE REPLACEMENT

Make sure the fill tube is securely inside the overflow tube, so that it does not pop out when the toilet starts refilling. The fill tube should not be inserted more than two inches into the overflow tube.



### LEAKING FLAPPER

If water still flows from the tank to the bowl, it is likely that the flapper needs to be replaced. Before doing this, make sure you have the correct flapper for your toilet. 1.6 gallons per flush toilets use special flappers, and using an incorrect or universal flapper could result in your toilet using much more water than it should.

## CARBON MONOXIDE

Carbon Monoxide is the leading cause of accidental poisoning deaths in America. Fifteen hundred people die annually due to accidental carbon monoxide exposure, and an additional 10,000 seek medical attention. It is difficult to estimate the total number of carbon monoxide incidents because the symptoms of carbon monoxide poisoning resembles many other common ailments.

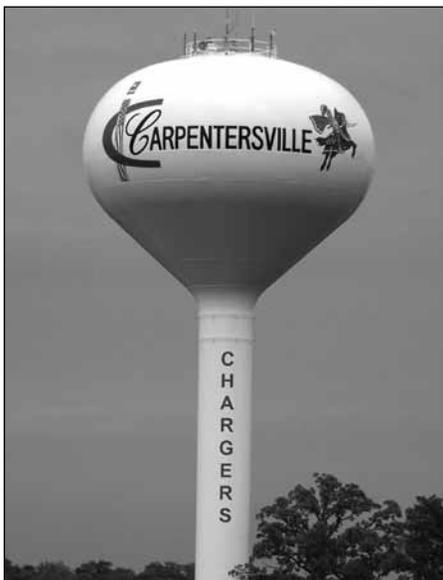
Carbon Monoxide (CO) is flammable, colorless, odorless and tasteless toxic gas produced during the incomplete combustion of fuel (natural gas, oil, coal, wood, kerosene, etc). At low levels, CO exposure causes no obvious symptoms, although people exposed to low CO levels may experience decreased exercise tolerance and shortness of breath during exertion. Tightness across the forehead, flushed skin and slightly impaired motor skills also may occur. The first and most obvious symptom is usually a headache with throbbing temples.

Symptoms of mild to moderate CO poisoning may resemble winter flu or gastroenteritis, particularly in children, and include nausea, lethargy and malaise. As the CO level or exposure time increases, symptoms become more severe and additional ones appear: irritability, chest pain, fatigue, diminished judgment, dizziness and dimness of vision. Higher levels cause fainting upon exertion, marked confusion and collapse. If exposure continues, coma, convulsion and death from respiratory arrest can result.

When unexplained symptoms persist and affect more than one person in a home or workplace where a source of combustion is present, CO poisoning should be considered. This is especially true during heating season.

The Consumer Product Safety Commission and the Carpentersville Fire Department recommend installing in your home at least one carbon monoxide detector with an audible alarm. If a home has more than one story, a detector should be placed on each story. Be sure the detector has a testing laboratory label. As of January 1, 2007, every Illinois home is required to have at least one carbon monoxide alarm in an operating condition within 15 feet of every room used for sleeping purposes. Homes that do not rely on the burning of fuel for heat, ventilation or hot water; are not connected to a garage; and are not near a source of carbon monoxide (as determined by the local building commissioner) are not required to install carbon monoxide detectors. (Public Act 94-741).

Call the Fire Department at 847-426-2131 with any questions, or in an emergency call 911.



*The Route 25 water tower was recently painted and the Dundee Crown Chargers logo was added in support of community spirit for our Carpentersville high school.*

## FIRE SAFETY TIPS

Winter is traditionally the most dangerous time of the year for home fires. A fire can take hold in just minutes, but taking simple fire prevention steps takes only seconds.

There are a number of fast, easy things that you can do to reduce fire risks in your home to protect yourself and your family from this winter.

- Place a fire extinguisher in the kitchen near the exit and make sure to turn off the stove before leaving the kitchen.
- When putting holiday lights up make sure electrical outlets and power strips aren't overloaded.
- Put out candles before leaving the room.
- Faulty electric blankets can easily cause fires. Make sure you check them before use each winter.
- Clean the lint filter of the clothes dryer each time before use. Synthetic clothes can produce static electricity and the heat generated from the drying process can also ignite built up lint.
- Make sure you have working smoke alarm and carbon monoxide detectors on every level of the home.
- Practice your escape plan regularly with the whole family.
- Have your chimney or wood stove inspected and cleaned annually by a certified chimney specialist.
- Clear the area around the hearth of debris, decorations and flammable materials.
- Always use a metal mesh screen with fireplaces that do not have a glass fireplace door.

## CHILD PASSENGER SAFETY

According to the National Highway Traffic Safety Administration, car crashes are the number one killer of children between the ages of 1 and 12.

### Common Mistakes

- Child seat not secured
- Shoulder straps in wrong slots
- Recalled or expired safety seat
- Child not secured in seat
- Child in wrong type of child safety seat for their weight and height.

The Carpentersville Police Department currently has five employees who are certified child safety seat technicians. We offer free child safety seat checks for our residents by appointment. We ask that you install the seat prior to your appointment.

To schedule an appointment, contact Officer Joe Pilarski at 847-551-3481, ext. 1700, or [jpilarski@vil.carpentersville.il.us](mailto:jpilarski@vil.carpentersville.il.us). Recently, we have started offering an informational class for our residents. We will cover the history, laws and penalties, types of child restraints, types of seat belts and the difference between seat belts and the Lower Anchor and Tethers for Children Restraint System. Classes are offered on the third Tuesday of every month. We will alternate between English one month and Spanish the next.



Check our website for class information, <http://vil.carpentersville.il.us/Services/Police/ChildPassengerSafety.asp>.

## SMOKE ALARMS SAVE LIVES

### Is your smoke alarm still working?

Smoke alarms **must** be maintained. A smoke alarm with a dead or missing battery is the same as having no smoke alarm at all.

A smoke alarm only works when it is properly installed **and** maintained. Depending on how your smoke alarm is powered (9-volt, 10-year lithium, or hardwired), you'll have to maintain it according to manufacturer's instructions.

### General guidelines for smoke alarm maintenance:

#### Is your smoke alarm powered by a 9-volt battery?

- Test the alarm monthly.
- Replace the batteries at least twice per year. (Change your clock, change your battery).
- The entire smoke alarm unit should be replaced every 8-10 years.

#### Is your smoke alarm powered by a 10-year lithium (or "long life") battery?

- Test the alarm monthly.
- Since you cannot (and should not) replace the lithium battery, the entire smoke alarm unit should be replaced according to manufacturer's instructions.

#### Is your smoke alarm hardwired into the home's electrical system?

- Test the alarm monthly.
- The backup battery should be replaced at least twice a year. (Change your clock, change your battery).
- The entire smoke alarm unit should be replaced every 8-10 years.

### Never disable a smoke alarm while cooking

A smoke alarm is just doing its job when it sounds while you're cooking or taking a shower with lots of steam. If a smoke alarm sounds while you're cooking or taking a shower with lots of steam, **do not** remove the battery. You should:

- Open a window or door and press the "hush" button.
- Wave a towel at the alarm to clear the air, or
- Move the entire alarm several feet away from the location

### Disabling a smoke alarm or removing the battery can be a deadly mistake.

#### Are Smoke alarms expensive?

Smoke alarms are not expensive and are worth the lives they can help save. Ionization and photoelectric smoke alarms cost between \$6 and \$20. Dual sensor smoke alarms cost between \$24 and \$40.

#### Install smoke alarms in key areas of your home

Install smoke alarms on every level of your home, including basement. Many fatal fires begin late at night or early in the morning, so the U.S. Fire Administration recommends installing smoke alarms both inside and outside of sleeping areas.

Since smoke and many deadly gases rise, installing your smoke alarms at the proper level will provide you with the earliest warning possible. Always follow the manufacturer's installation instructions.

## THANKSGIVING DAY SAFETY TIPS

Thanksgiving is a holiday that brings friends and family together to share a good meal, conversation and laughter; but Thanksgiving also comes with several health hazards, including an increased chance of fires, food poisoning and choking. Take a few minutes to review these Thanksgiving Day safety tips, and enjoy the holiday without worry.

### Fire

- Don't leave the kitchen unattended while cooking on the stovetop. Never leave home with food cooking in the oven.
- If deep frying turkey, keep the fryer outside, away from walls, fences and other structures. Also, keep the fryer away from moisture to avoid burns from steam and spattering oil.
- Keep pot holders and food wrappers 3 feet away from the stove or other hot surfaces.

### Turkey

- Defrost Properly. If a turkey is thawed at a temperature above 40 degrees Fahrenheit, salmonella or other bacteria that cause food poisoning can grow.
- The turkey can be thawed in the refrigerator - one day for every 5 pounds of the bird.
- The turkey can be submerged in water if it is in leak-proof packaging - 30 minutes for every pound. The water should be changed every half hour.
- It's also safe to defrost a turkey in a microwave. Remove any packaging and follow the manufacturer's instructions. If you cook your stuffing inside the turkey, stuff it just before roasting.
- Cook Properly. Cook the turkey immediately after thawing. Don't slow cook or partially cook the turkey. The turkey needs to be at least 165 degrees Fahrenheit (and the stuffing, too). Check the innermost part of the thigh and wing, and the thickest part of the breast.

### Choking

- The first step is giving the choking victim five sharp blows on the back, using the heel of the hand. If the obstruction is not dislodged by this move, the next step is to give the victim five quick, upward abdominal thrusts. If a person is unable to cough, breathe or speak, the first thing to do is call 911.

### Leftovers

- Leftovers need to be put away within two hours after serving the food. (This includes pumpkin pie). They go in the refrigerator if they are going to be eaten within three days, otherwise they go in the freezer. Food should be stored in shallow containers. Meat should be removed from the bone before being put away.

### Pets

- Don't give turkey bones to pets. Turkey bones and other bird bones are hollow, which makes them likely to splinter. This can cause tears in an animal's esophagus, stomach or intestines.
- Dog's shouldn't be fed grapes, raisins, onions, alcohol, chocolate or anything with caffeine.

*Happy Thanksgiving!*

## COMMUNITY GARDEN'S SUCCESSFUL SEASON!

We completed the first season of our Community Garden with many crops harvested. These include peppers, broccoli, cabbage, tomatoes, corn, and watermelon. Our thanks to Platt Hill Nursery, 2400 Randall Road, the Corporate Sponsor of the Community Garden. They donated tools and gardening equipment that all participants shared. Although the garden plots have been composted and prepared for winter, you can contact the Village Community Development Department at 224-293-1643 and sign up for a plot for next year. The cost to residents is only \$10 per season!

## MULTI-DEPARTMENT FREQUENTLY ASKED QUESTIONS

### Community Development

#### Do I need a permit to replace existing windows on my house?

A building permit is not required if you are just replacing windows and not changing the size of the window areas.

#### Is a permit required to replace a residential water heater?

Yes! These can be issued over-the-counter when you come in to apply.

#### Can I temporarily store an RV on my driveway for loading and unloading?

An RV must be stored in your side or rear yard or offsite in a zoning district where it is allowed, such as a storage yard.

### Fire Department

#### What are the flashing white lights on top of traffic signals when fire equipment passes?

The fire equipment and ambulances have a traffic control device on each vehicle that can change the traffic signals to green, thus providing a safer and more expedient response. The flashing white light on top of the traffic signal indicates to the responding fire vehicle that the light will turn green for them. The other lights on top of the other traffic poles give a steady white light to let other equipment that may be responding from another direction know that the signal is controlled by another vehicle.

#### Does the Village allow open burning?

No! The only accepted open burning is in an approved manufactured burn pit which must have all of the safety components in place and must be attended by an adult.

### Police Department

#### I bought my Village sticker so why did I get a ticket for not having one?

Village stickers must be displayed on the passenger side in the lower right-hand side of your windshield. Otherwise, you could be cited for "No Village Sticker Displayed".

#### I received a ticket for overnight parking, but there are no signs posted on the entire block prohibiting it.

There is no overnight parking on any street in Carpentersville between the hours of 2:00 a.m. - 6:00 a.m. This is a Village-wide parking ban. Signs are posted on major thoroughfares throughout the Village.

### Public Works

#### Whom do I call if my sanitary sewer is backing up into my house?

During normal business hours, please call the Public Works Department's general number at 847-836-2464. For after-hours emergencies, please call QuadCom at 847-428-8784. Make sure that you contact QuadCom or the Village before contacting a plumber. Once the Village is notified, crews will be dispatched to "jet" or "rod" the affected mainline sewer near your home to verify that it is functioning properly. The Village will then determine if the problem exists within the Village's sanitary sewer system or on the homeowner's sanitary sewer service lateral.

#### Whom should I contact if I have a question about water pressure or a water leak?

During normal working hours, please call the Public Works Water Division at 847-551-3492. For after-hours emergencies, please call QuadCom at 847-428-8784. QuadCom will notify the on-call Village contact within the Water Division.

## WATER & SEWER RATE INCREASES

- Water and Sewer rates increased on August 1, 2013 to \$5.09 and \$4.88 respectively, for every 1,000 gallons of water used. The new rates will be reflected on October 2013 bills and thereafter.
- There are no changes to the senior citizen and disability discounts.
- The Village offers several options for making Water/Sewer bill payments:
  - ✓ In person with cash or check at the Village Hall.
  - ✓ 24-hour drop box in the south parking lot of the Village Hall, off of Maple Avenue.
  - ✓ 24-hour drive-through drop box at Fire Station 3 (off Miller Rd).
  - ✓ By mail to P.O. Box 335, Carpentersville, IL 60110.
  - ✓ Online at <http://vil.carpentersville.il.us> with Mastercard, American Express or Discover cards.
  - ✓ By automatic withdrawal from your checking or savings account (Auto Debit Program).
- Visit <http://vil.carpentersville.il.us> for more detailed rate information, online payment options, and our Auto Debit Program.

## REMINDER FROM WASTEWATER DIVISION

The Wastewater Division would like to remind residents that, although the packaging on cleaning towels/wipes may state that the product is "Flushable" and "Disposable", they are not! These products should be disposed of in the trash. What goes down the sink drains and toilets in your home should be "organic" in nature. Toilet paper is acceptable, but baby wipes, personal hygiene products, rags, clothing and cooking grease are not and will cause sewer main backup or clog pumps. Please help us keep our sanitary sewer collection system and pumps in top operating condition. Together we can save money and avoid unnecessary repairs.



## CARPENTERSVILLE CITIZENS' POLICE ACADEMY

The Carpentersville Police Department is hosting a weekly "Citizens' Police Academy" for residents, to demonstrate the many facets of municipal policing. The objective of the Citizens' Police Academy (CPA) is not to train an individual to be a "reserve police officer" but to produce informed citizens. The CPA provides an opportunity for citizens to receive several weeks of both classroom and field instruction regarding the various responsibilities facing our officers. CPA attendees learn the procedures and techniques used by officers in a variety of scenarios, along with the rationale and justification in support of those procedures or techniques.

This interactive, ten-week program meets at the police station once a week for three hours and is instructed by department staff. The program is an excellent opportunity for residents to learn how their police department operates. A balanced mix of classroom instruction and hands-on exercises keeps weekly classes interesting and participants engaged. If you are interested in learning more about this outstanding program, please contact Community Resource Officer Joseph Pilarski at 847-551-3481 . ext. 1700, or [jpilarski@vil.carpentersville.il.us](mailto:jpilarski@vil.carpentersville.il.us).

### STAY SAFE ON HOLIDAY SEASON

The holiday season is a time when busy people can become careless and vulnerable to theft and other holiday crime. The following tips can help you be more careful, prepared and aware during the holiday season.

- Shop during daylight hours. If you must shop at night, go with a friend or family member.
- Dress casually and comfortably.
- Avoid wearing expensive jewelry.
- Avoid carrying large amount of cash, or if you do, keep cash in your front pocket.
- Do not carry a purse or wallet, if possible. If so, carry it close to your body to deter pickpockets.
- Even though you are rushed and thinking about a thousand things, remain aware of your surroundings.
- Avoid overloading yourself with packages. It is important to have a clear visibility and freedom of motion to avoid mishaps.
- Be aware of strangers approaching you for any reason. At this time of year, con-artists may try various methods of distracting you with the intention of taking your money or belongings.
- Have your keys in hand when approaching your vehicle. Check the back seat and around the car before getting in.
- Do not leave packages visible in your car windows. Lock them in the trunk or, if possible, take them directly home.

### AUTO DEBIT PROGRAM OFFERS CONVENIENCE

The Auto Debit Program is a free, optional service that makes your life easier by automatically paying your water/sewer bill directly from your checking or savings account. The amount due on your monthly water/sewer bill is automatically debited from your bank account on the date the bill is due.

To participate, please fill out the application below and return it to the Finance Department at the Village Hall. By signing this form, you authorize the Village of Carpentersville to initiate automatic payments from your designated checking or savings account to make water/sewer bill payment. Your signature also indicates your agreement to the terms and conditions of the Auto Debit Program. Please visit the Village's website at <http://vil.carpentersville.il.us> for more information about this program.

#### Village Phone Numbers

**Police or Fire Emergency**  
911

**Village Hall**  
847-426-3439

**Fire Non-Emergency**  
847-426-2131

**Finance/Water Billing**  
847-551-3476

**Community Development**  
(Code Enforcement or Building Department)  
847-551-3478

**Anonymous Code Violation Tip Line**  
847-426-9600

**Engineering Division**  
847-551-3480

**Police Non-Emergency**  
847-551-3481

**Anonymous Crime Tip Line**  
847-551-3488

**Public Works**  
(Street Light Outage)  
847-836-2464

**Wastewater Facility**  
847-551-3490

**Water Facility**  
847-551-3492

**Underground Division**  
847-551-3493

**Street Division**  
847-551-3495

**Report Pot Hole Locations**  
847-551-3495

**After hours or weekend sewer backups  
or water problems requiring Village response**  
847-428-8784

RETURN THIS APPLICATION ALONG WITH A VOIDED OR CANCELED CHECK to:  
Village of Carpentersville 1200 L.W. Besinger Dr., Carpentersville, IL 60110 or fax a copy of these items to (847) 551-9278.

Customer Name (as shown on bill)

Utility Bill Account Number (required)

Service Address

(City/State/Zip code)

Mailing Address (if different)

(City/State/Zip code)

Daytime Phone Number (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Bank Address

(City/State/Zip code)

Bank Transit Routing (ABA) Number

Checking

Savings

Bank Account No. \_\_\_\_\_

Authorized Signature \_\_\_\_\_

**This newsletter is published by:**

**The Village of Carpentersville**  
**1200 L.W.Besinger Drive**  
**Carpentersville, IL 60110**  
**Website: <http://vil.carpentersville.il.us>**

Ed Ritter, Village President

Don Burroway, Trustee  
Paul Humpfer, Trustee  
Kevin Rehberg, Trustee  
Pat Schultz, Trustee  
Ginger Stephens, Trustee  
Kay Teeter, Trustee

Mark Rooney, Village Manager  
224-293-1626  
[mrooney@vil.carpentersville.il.us](mailto:mrooney@vil.carpentersville.il.us)

Joie Carson, Newsletter Editor

**Fall/Winter 2013**

---

---

## **CARPENTERSVILLE OKTOBERFEST AND CHICAGO CYCLOCROSS RACING**

A perfect October day was the setting as over 700 bicycle racers competed in this year's Cyclocross Cup, held October 20th at Carpenter Park. Cyclocross Cup races, the main event of Oktoberfest activities, were supported by children's inflatable amusements, a petting zoo, food court and various business and not-for-profit exhibitors.

Oktoberfest is presented by the Village of Carpentersville, Main Street Bicycles and Northern Kane County Chamber of Commerce. The event is made possible because of the generous contributions of donors and participants. Special gratitude for 2013 Oktoberfest is expressed to H.R. Green Engineering for sponsorship of the petting zoo; BMO/Harris Bank for sponsorship of the children's inflatable play area; and Village Fresh Market for sponsorship of the entertainment pavilion. Appreciation is also expressed to the following contributors: Vanity Tattoo; Walgreens; Fox River Spa and Salon; My Pizza Heaven; El Sombrero Restaurant; Jim Collier Catering; Homes by Otto; Rotary Club of Carpentersville; Tom Thumb Community Child Care Center; FISH Food Pantry; Women of the Moose; High Praises International Ministries; Dundee Township Republican Organization; Greater Elgin Family Care Center; H2O Church and Hoof; Woof and Meow Animal Rescue.

